

FIG. 1
PRIOR ART

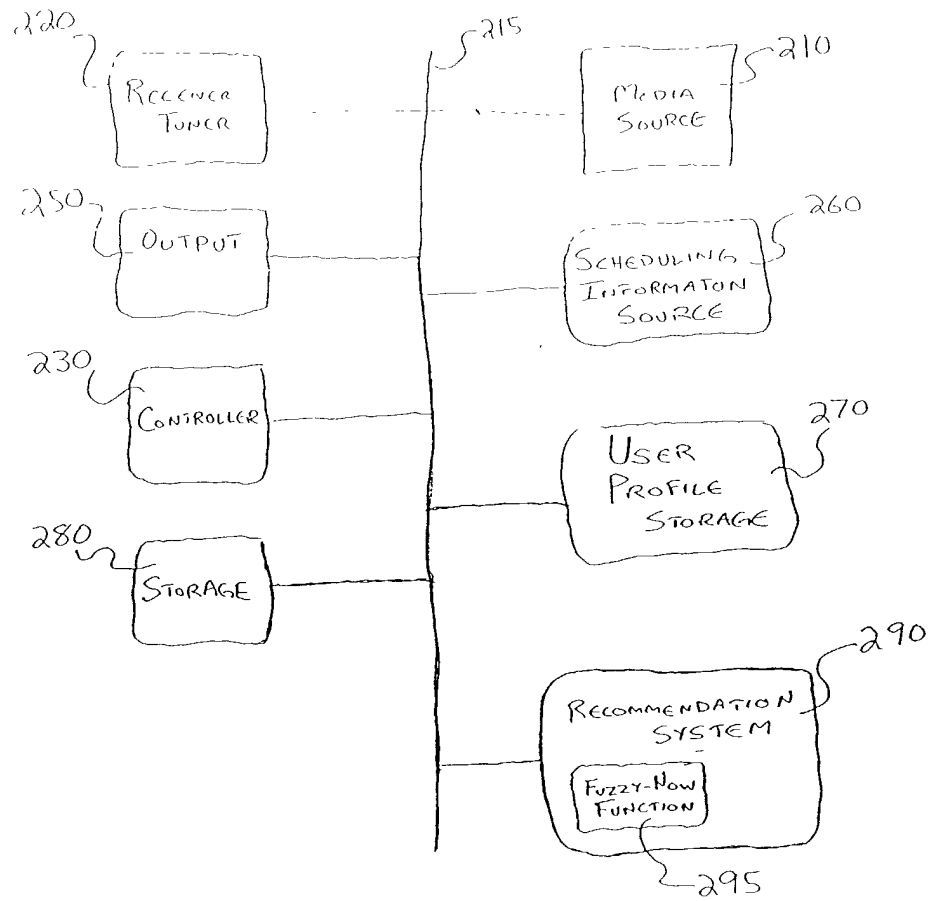


FIG. 2

PRIOR ART

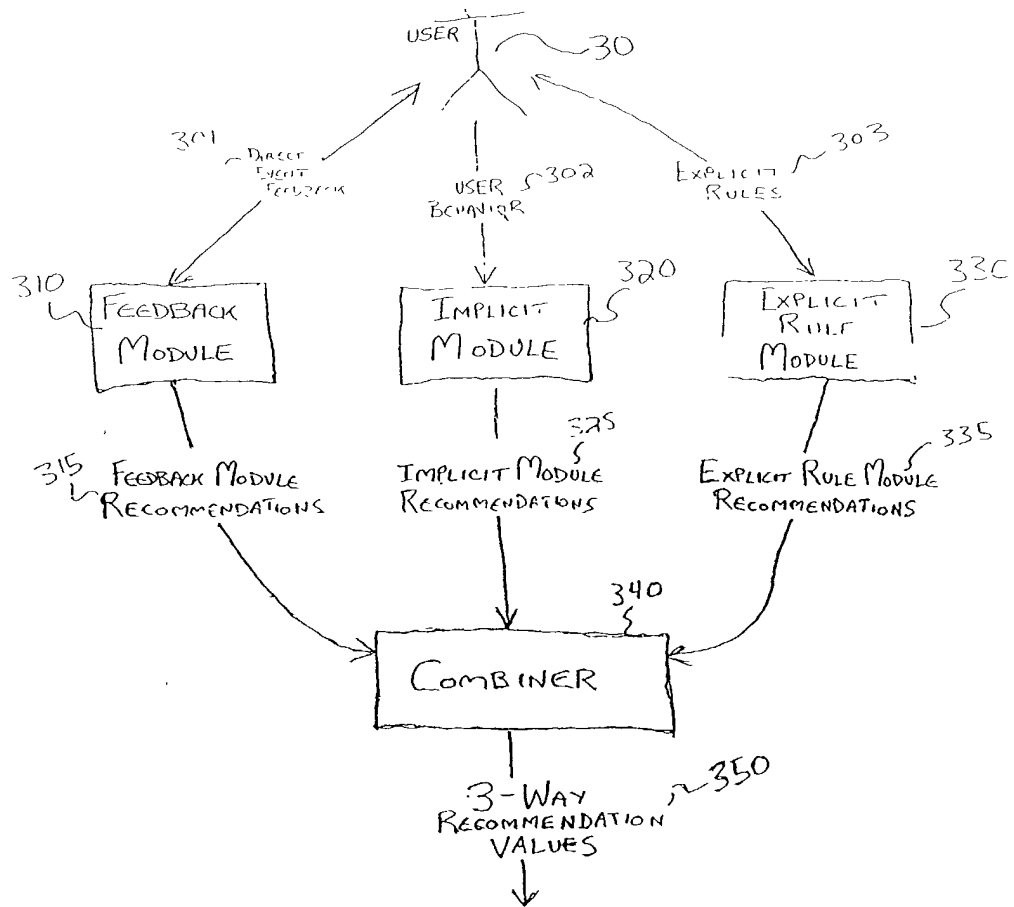
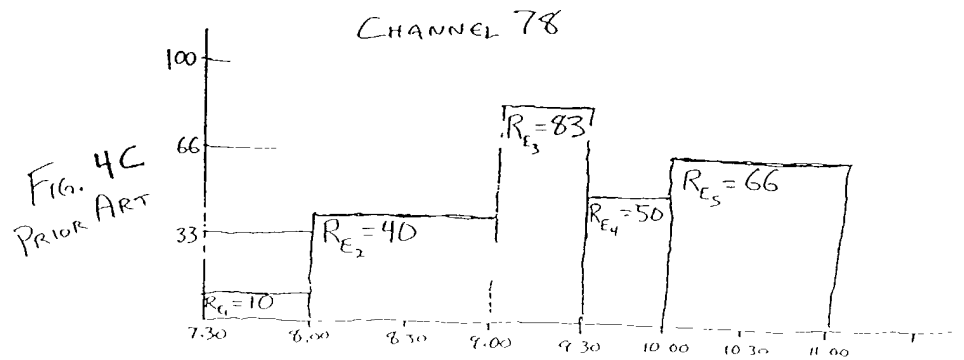
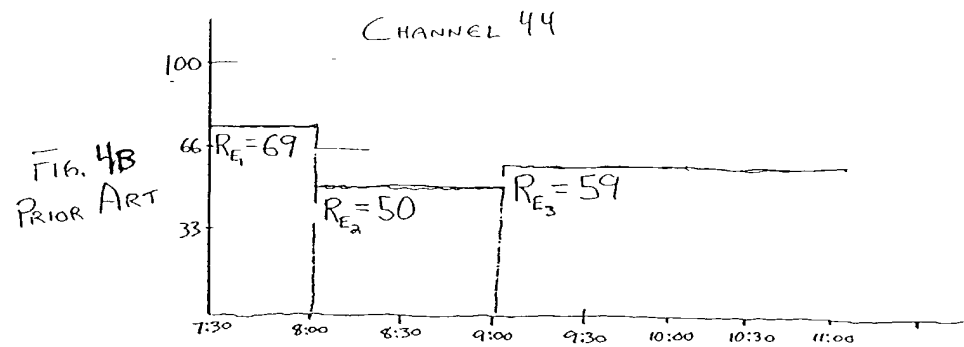
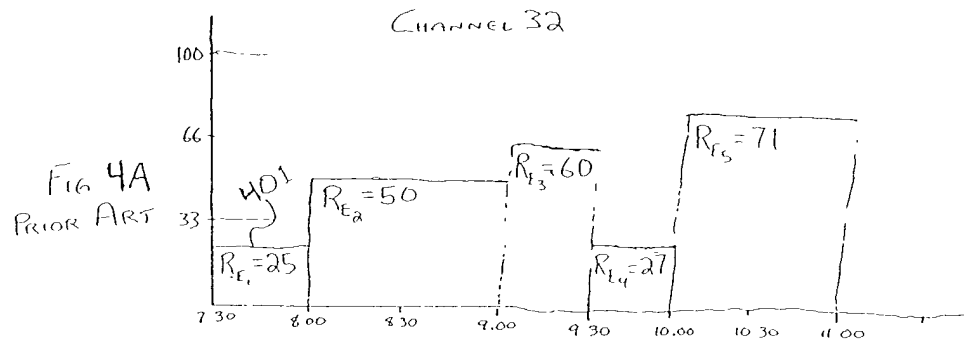


FIG. 3



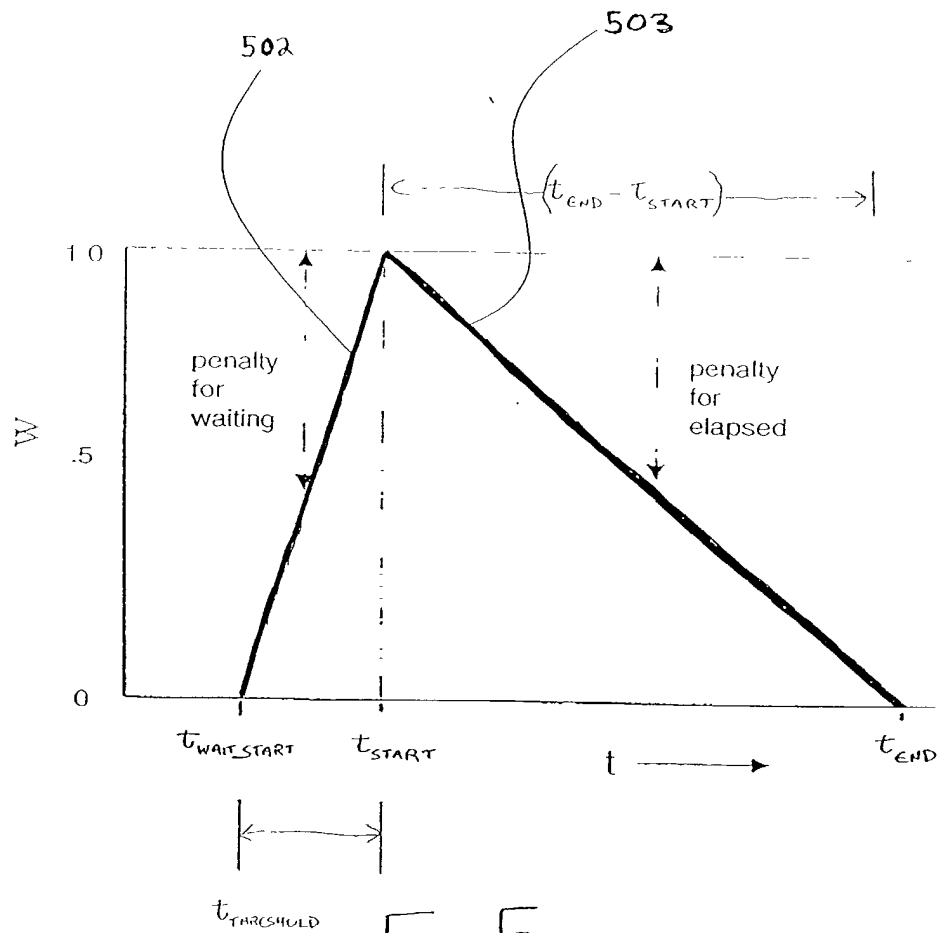
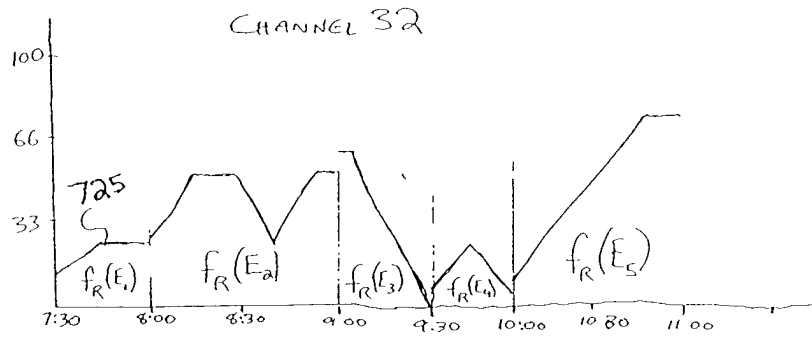
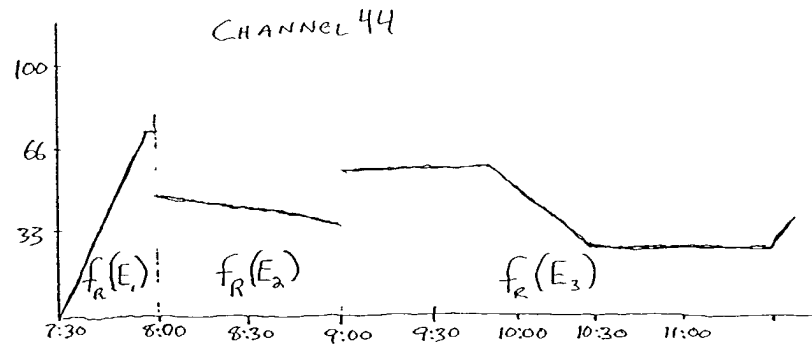
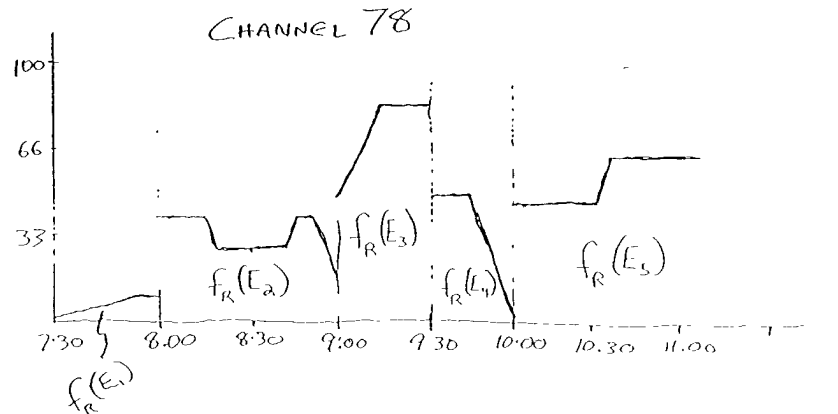
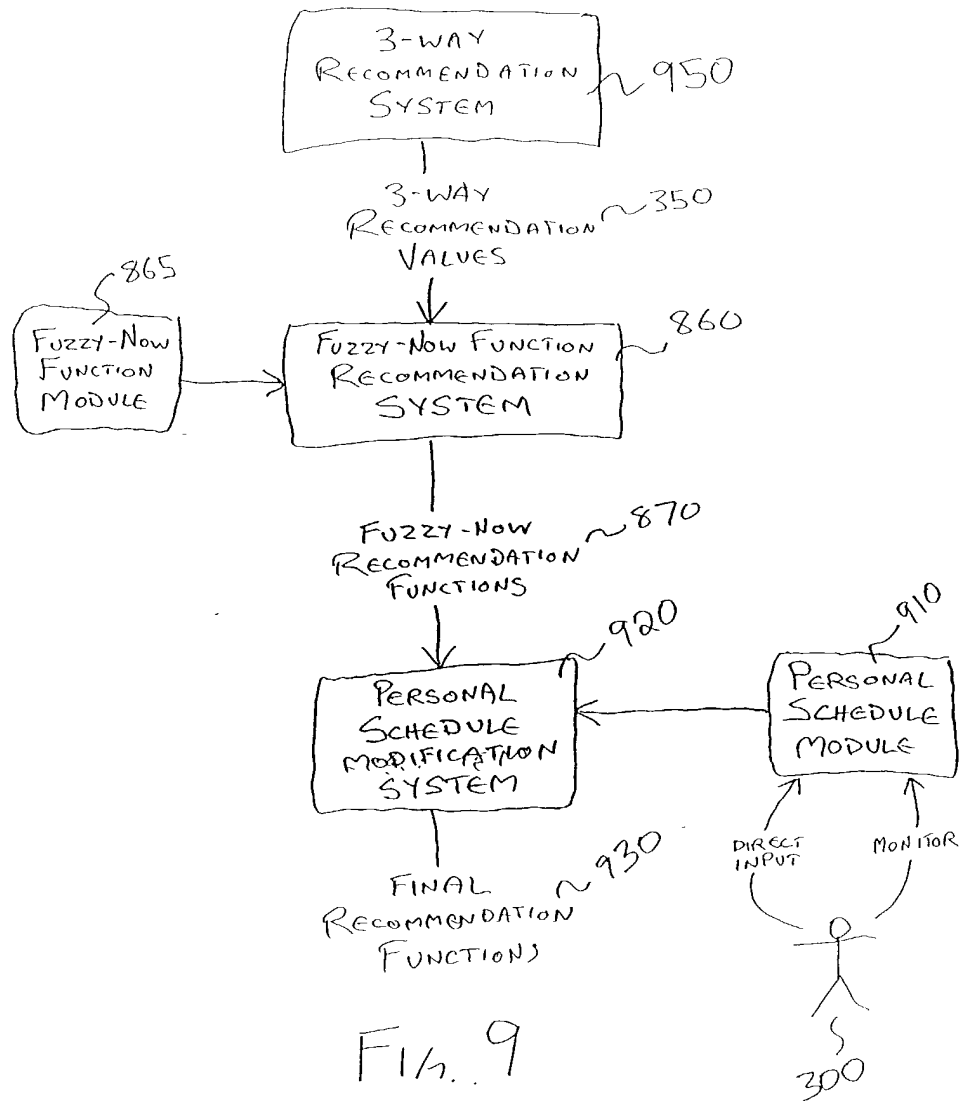


FIG. 5
PRIOR ART

FIG. 7A
PRIOR ARTFIG. 7B
PRIOR ARTFIG. 7C
PRIOR ART



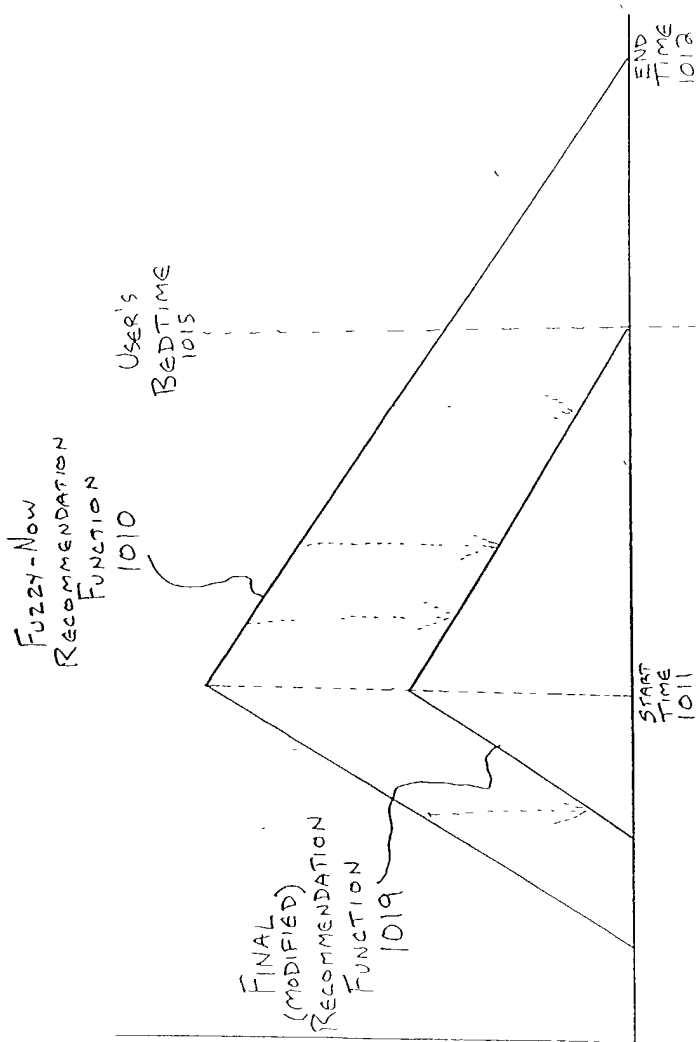


Fig. 10A

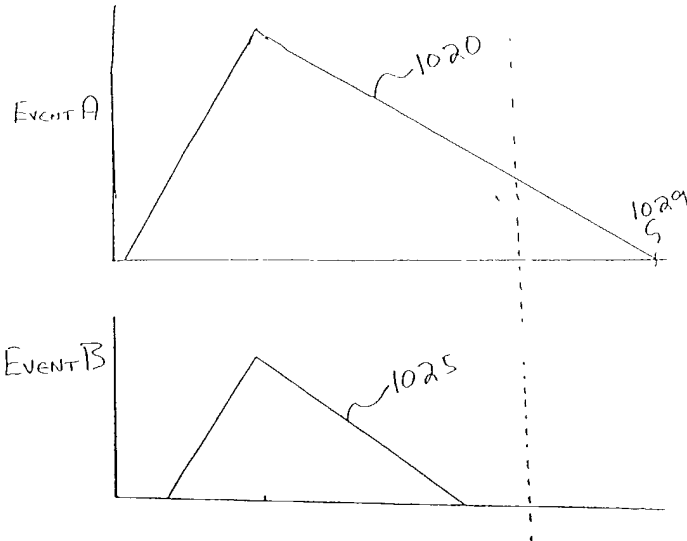


FIG. 10B
FUZZY-NOW
RECOMMENDATION
FUNCTIONS

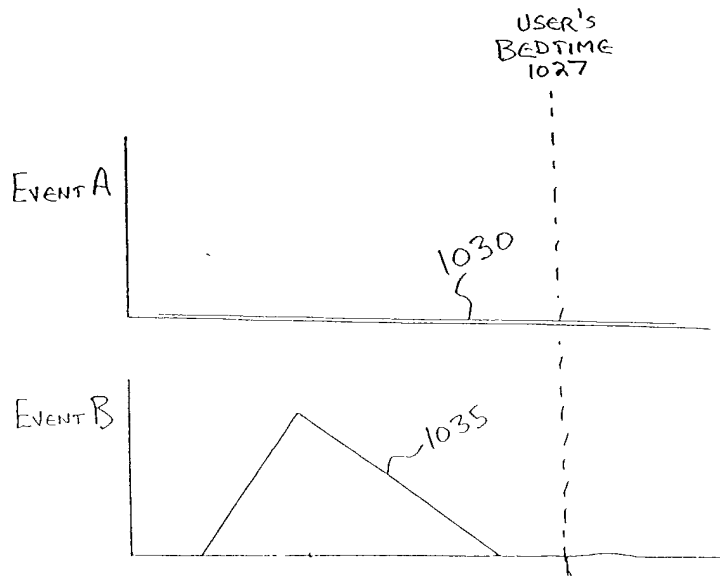


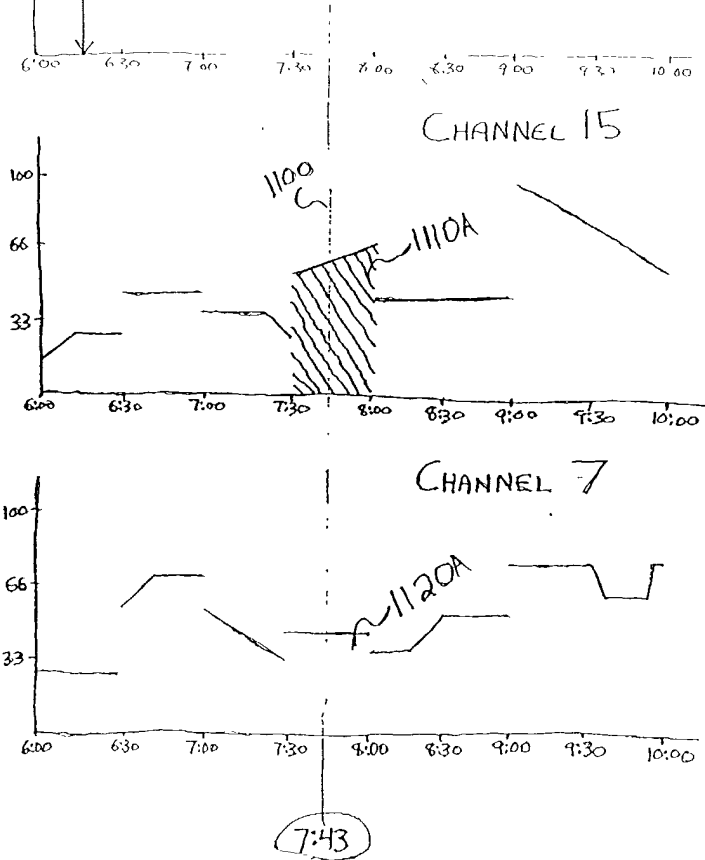
FIG. 10C
FINAL
(MODIFIED)
RECOMMENDATION
FUNCTIONS

RECENT INCIDENT FEEDBACK

INCIDENT
6:45 p.m.
USER ARRIVES
HOME

USER REQUESTS
RECOMMENDATION

FIG. 11A



125 RECENT INCIDENT FEEDBACK

